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For IT Professionals By Don R. Crawley**

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Don R. Crawley is President/Chief The Compassionate Geek: Mastering Customer Service his experience in business to teach Customer Service for I.T. Professionals.

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Jan 12th The Compassionate Geek: Mastering Customer Service for I.T. Professionals (Don Crawley)  
Feb 9th Multiple boot from USB Mar 8th Round table discussion

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